

- | | |
|----------|-----------------|
| 1 Power | 6 Down |
| 2 Delete | 7 Charging Port |
| 3 Cancel | 8 Dip |
| 4 Ok | 9 Tap |
| 5 Up | 10 Swipe |

Customer Support
800.944.1399

Hours: Monday - Friday 8:00AM - 6:00PM CST

The collage features three main images: a woman with her arms crossed in a retail store, a man in a restaurant setting, and a close-up of the Valor RCKT EMV Mpos Reader device. The device is white with a keypad and a screen. The keypad includes a power button, a yellow button, and a red button. The screen displays the number 123456789. The Valor logo is visible in the top left and bottom right corners of the collage.

Retail

Restaurant

Valor

Quick Reference Guide
Valor RCKT EMV Mpos Reader





Quick Reference Guide for: Valor RCKT EMV Mpos Reader

Connecting the Reader to your Smartphone



1. Select the **MPOS Banner** from the bottom of the **ValorPay App**.



2. Select **Pair** to connect your smartphone via bluetooth.

Accepting Payments (Step 1)

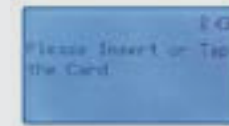
1. Select the **Payment Form** and **Transaction Type** from the dropdown menus. Then press the right Arrow located in the top right corner to continue.



Enter transaction amount followed by customer's information

Accepting Payments (Step 2)

2. Swipe, insert or tap the payment card using the **RCKT Reader**. The reader beeps once to confirm card was read correctly.



Accepting Payments (Step 3)

3. If tipping has been activated, select one of the **Smart Tip Options** or enter the **Tip Amount**. Press the right Arrow in the top right corner to continue.

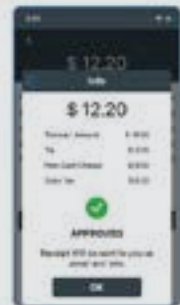


Accepting Payments - Dual Pricing

If Dual Processing has been activated, **Credit | Cash** pricing options are displayed for your customer to select from.

Accepting Payments - Approved

When ready to complete the payment transaction, tap **PAY**. **Approved** is displayed on the **ValorPay App** and **RCKT Reader** screens when done. Receipts are sent to customers.



Visit Valor's Knowledge Base

Scan the **QR Code** with your mobile device to search for troubleshooting articles.

