

## 3 Cash 4 Main Menu

1 Connection Icon

2 Credit

## 5 Favorite Icon 6 Contact Support 7 Power / Paper Feed Hold to power down terminal

• Press to feed paper

## **FAVORITES MENU**

★ Reprint Receipt Print receipt for last transaction.

#### \* Settlement

Option to settle the current batch.

#### ★ Tip Adjust

Adjust tip amount for transactions in open batch.

#### **★** Reports

View summary report for open batch, last settled batch, and detailed reports for the last 5 batches settled.

## ★ Change Password

Set one general password **OR** create custom passwords for settlements, voids\refunds & removing custom fee.

## **★** Download Package

Applies parameter changes or updates version on device.

**★** Comm Config Configure your internet connection settings.

★ Reboot Power cycles device.

# **★** Remote Diagnostics

Allows ISO to remotely troubleshoot the device.

VALOR Retail **Restaurant** VALOR 03/17 🌩 🚥 👓 0 \$1.0 CANCEL CANCEL OK 1. 2. 3. 4. 5. 6. 7m 8m 9m 0: 0- #: MALOR Valor **Quick Reference Guide** for Models: VL100/VL110

**Customer Support** 800.944.1399 Hours: Monday - Friday 8:00AM - 6:00PM CST



Quick Reference Guide for models: VL100/VL110 Default password is last 4 digits of the EPI

#### **CREDIT SALE**

- 1. Enter transaction amount and press OK.
- 2. Swipe/Insert/Tap card on Present Card screen or start typing card number for manual entry.
- 3. Sign and Tip if prompted.
- 4. Select receipt delivery method.

## DEBIT SALE

1. Enter transaction amount and press OK.

- 2. Swipe/Insert/Tap card on Present Card screen or
- start typing card number for **manual entry**.
- 3. Sign and Tip if prompted.
- 4. Select receipt delivery method.

### **CREDIT REFUND**

- 1. Tap the **Menu** icon (≡)
- 2. Tap Option 1 (Payment), tap Card then tap Refund.
- 3. Enter Refund Amount and press **OK**.
- 4. Swipe/Insert/Tap card on Present Card screen or start typing card number for Manual Entry.
- 5. Select receipt delivery method.

#### **PRE-SALE TICKET**

- 1. Tap the **Menu** icon ( $\equiv$ )
- 2. Tap the **Page Down** icon.
- 3. Tap Option 2 (Host Utility).
- 4. Enter the password and select **Pre-Sale Ticket**.
- 5. Enter dollar amount, tap the **OK** button and the pre-sale ticket will be printed.

## **CREDIT VOID**

- 1. Tap the **Menu** icon  $(\equiv)$
- 2. Tap Option 1 (Payment), tap Card then tap Void.
- 3. Select Tran Number or Card Number.
- If **Tran Number**, enter transaction number. If **Card Number**, enter last 4 digits of card.
- 4. Transaction will appear on screen. Press **OK** to void transaction.
- 5. Select receipt delivery method.

## **CREDIT PREAUTH**

- Tap the Menu icon (≡)
  Tap Option 1 (Payment), tap Card then tap Auth.
- 3. Enter **Preauth Amount** and press **OK**.
- 4. Select receipt delivery method.

## CAPTURE PREAUTH (Credit)

- 1. Tap the **Menu** icon (≡)
- 2. Tap **Option 1 (Payment)**, tap on **Ticket** and enter password.
- 3. Select Tran Number or Card Number. If Tran Number, enter transaction number.
- If Card Number, enter last 4 digits of card.
- 4. **Sign** and **Tip** if prompted.
- 5. Select receipt delivery method.

## **CONNECT TO WIFI**

- 1. From the Home Screen, tap **★7 Comm Config**
- 2. Tap **Comm Config**, tap **WiFi**, tap the **SSID**, then tap **Configure**.
- 3. Enter **WiFi Password**. Please note WiFi Password is case sensitive.
- 4. Tap **OK** to confirm, press the **Cancel** button, then tap **Connect**.

**To fast swap connection, tap Connection Icon** (see Terminal Guide for location).